

# 2018 Residential Supports RFQ Q&A

1. Is there a deadline for questions?

**Answer: The deadline for questions/clarification on this RFQ is 5:00 p.m. on Friday, May 4<sup>th</sup>, 2018. All Q&A will be published for review until the published RFQ submission deadline of 5:00 pm on May 18<sup>th</sup>, 2018 at: <http://www.centrawellness.org/for-providers/provider-panel-documents.html>**

2. Will there be a Bidder's Conference?

**Answer: No.**

3. Can an RFQ be submitted for just one of the support options or are all four required?

**Answer: RFQ submissions can include responses to any/all of the support scenarios identified in the RFQ document.**

4. Why are you procuring for residential services?

5. **Answer: Centra Wellness Network (CWN), as the managing entity, will be purchasing services from a limited number of qualified providers who agree to fulfill contractual obligations for an agreed upon price.**

6. Is this procurement for new services or are you replacing providers of existing services?

**Answer: CWN is offering this RFQ as an opportunity to update/expand provider enrollment on our panel.**

7. What are your current providers experiencing in terms of staffing shortages or ability to adequately staff their programs/homes/services?

**Answer: During this fiscal year, providers have shared experiencing periods of limitations related to qualified applicants and staying regionally competitive with hourly wages at non-behavioral health related opportunities.**

8. What is your goals with procurement?

**Answer: To identify sources that can provide residential provider services. CWN seeks information from a variety of providers to ensure client choice in developing and maintaining residential service providers in our network.**

9. Referring to Attachment A, does FTE (full time equivalent) mean 30 hours per week or 40 hours per week?

**Answer: 40 hours per week.**