



**CENTRA WELLNESS NETWORK  
PROCEDURE 03.05 OUT OF NETWORK SERVICES**

**I. APPLICATION:**

Agency wide, including employees, affiliated providers and interpreters.

**II. POLICY:**

The Centra Wellness Network (CWN) Governing Board shall establish policies with related procedures to ensure clients are offered the rights afforded them pursuant to obligations under the Mental Health Code, Administrative Rules, contractual obligations with the Michigan Department of Health and Human Services, and the Inter-Local agreement with Manistee and Benzie Counties, any other state and federal regulations, and pertinent accreditation criteria.

**III. DEFINITIONS:**

N/A

**IV. PROCEDURE:**

If Centra Wellness Network (CWN) providers are unable to provide medically necessary services covered under contract with Northern Michigan Regional Entity (NMRE), CWN will provide those services outside the Provider Network.

1. The out of network services will be adequate for the intended purpose.
2. The out of network services will be provided timely.
3. Covered services will be provided out of network for as long as CWN providers are unable to provide the covered service.
4. Any out of network providers must coordinate payment with CWN.
5. The cost to the client will not be more than the same service if provided in network.

**V. DISCUSSION OF INTENT:**

The intent of this procedure is to ensure that Medicaid enrollees receive necessary Medicaid covered services.

<b>Authority and Related Directives Trace</b>	
Federal	42§ CFR 438.206, 438.214; PL 105-33, BBA 438.206(b)(4),
State	MCL 400.111 (B)(12),
NMRE	Administrative Manual #05-01-009
County	Inter-local Agreement of December 1992 Section IX(j),
CARF	
Other	Board By-laws, Section 7.E.