




Present:		 Centra Wellness <small>NETWORK</small> Provider Forum DATE: Monday, May 13 th , 2019 LOCATION: CWN Administration Building Large Conference Room (310 N. Glocheski Drive, Manistee MI 49660) and Benzie Community Resource Center Johannson Room (6051 Frankfort Hwy, Benzonia MI 49616) TIME: 1:00 p.m.	Page # <u> 1 </u> of <u> 1 </u>
x	Kacey CWN		
x	Erin CWN		
x	Jon Beeman		
x	Marcy, Spectrum Community Services		
X	Dani, RLLS		
x	Tony, Safehaus		
Guests:			
Topics Discussed	Discussion/Decisions	Action/Responsible Party	

Introductions	Introductions made.	
Approval of Agenda	Any additions?	No changes; agenda approved.
CWN 2020 CARF Survey Kick Off	CWN's Quality Team began preparation in April for our CARF accreditation survey, which will be around this time next year. We are currently accredited through the end of May 2020. Erin explained we seek accreditation for many of the services that those present at the meeting provide. She noted during the survey there may be a few Providers selected for an opportunity to give feedback. Providers may see additional upcoming communications around CARF.	
Direct Care Wage (DCW) Contract Addendums	An update Memo sent out last week regarding the Direct Care Wage Contract Addendums. Our Finance Team has been assisting Providers with their rates and claims. Starting this week, Providers will be responsible in knowing their correct rate. If the rate is entered at a lower rate, it will be adjudicated and paid as such. If you do not know your current rate, please contact Kacey: kkidder-snyder@centrawellness.org Ph# (231)882-2187 or Erin eking@centrawellness.org Ph# 231-882-2131. Tony requested the rates for Safehaus.	Erin will send Tony the rates for Safehaus
Residential Site Reviews	Kacey gave an update that Residential Site Reviews have begun, and will wrap up by the end of June. There are currently 15 in county homes we review, and 8 out of county.	
Provider Reviews	Erin noted Provider contract reviews are ongoing. She looks at items like performance indicators, claims, requirements, talks to clients, etc, and writes	

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	up a summary document. The intent is to complete every year for every Provider, but this would be done at a minimum every 2-3 years.	
FY20 Contracts	<p>Erin noted this week letters are going out regarding Fiscal Year 20 negotiations and renewals. Those interested should respond to Kacey: kkidder-snyder@centrawellness.org Ph# (231)882-2187 or Erin eking@centrawellness.org Ph# 231-882-2131 by June 15th.</p> <p>Discussed Atypical provider CHAMPS enrollment. There have been no updates at this time. As soon as we receive any information we will pass that on to Providers.</p> <p>Dani noted receipt of a letter regarding employees assisting each other with enrollment.</p> <p>Discussed electronic visit verification (EVV). EVV is only for personal care right now. CWN doesn't provide personal care, nor do we pay anyone in our Provider Network to do that, unless it's in a specialized residential home.</p>	Dani will send letter to Kacey & Erin
Updates	<p>Erin noted Cheryl Kobernik, Clinical Director at CWN has resigned effective July 5th.</p> <p>Erin noted our Provider Directory is found on our website at http://www.centrawellness.org The Directory includes those with completed contracts and is updated monthly. Northern Michigan Regional Entity's (NMRE) Directory for the entire region can be found on CWN's website under Resources, or at NMRE's website at https://www.nmre.org/nmre-provider-directory/</p>	

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	<p>John noted he has availability.</p> <p>Dani noted Deanna is no longer with Real Life Living Services. Director of Operations related questions should be directed to Ben or Mike. She noted they are also prepping for CARF for their survey in June of next year.</p> <p>Tony from Safehaus noted the Grand Rapids location is finishing up inspections for 3 homes: 2 for crisis residential, and 1 for autism. The same goes for the Warren location. They would like to open up another program near the Rose City location, but are currently looking for a house. They are looking at being licensed and hiring Staff by July.</p> <p>Marcy noted they are in the middle of site reviews w/CWN. They are looking at developing other programming in the region. They currently have 8 locations, and are looking to expand if it works out.</p>	<p>Erin noted she will notify CWN Supervisors that John has openings.</p>
Ideas for Future Forum Meetings	<p>Electronic Visit Verification updates, and CHAMPS Atypical Provider enrollment updates. Please send any topic ideas to Kacey or Erin.</p>	
Next Meeting	Monday, August 13th @ 1:00 p.m.	CWN Admin Building Large Conference Room/ Benzie Community Resource Center Johannson Room (lower level)