

**Consumer Advisory Council
Meeting Minutes
3/21/2024**

Location: Manistee Friendship Society

Attendance: Members of the Manistee Friendship Society

Guests: Sarah Madsen, Trauma Informed Practices Specialist
Brenna Dilts, Quality Assurance Manager

Called to Order: Meeting called to order at 1:00pm

Review Agenda: No Council members were present for this meeting

Old Business:

- Motion to approve February 15th meeting minutes by: No Council members were present for this meeting
- The council would like to:
 - Learn about CWN policy/procedures
 - Have educational sessions with guest speakers

New Business:

- Volunteer Reimbursement Sheets – N/A
- Special Guest: Brenna Dilts, Quality Assurance Manager at Centra Wellness Network
 - QIC: Quality Improvement Committee – Discussed
- Sarah Madsen, Trauma Informed Practices Specialist
 - Self-Care Roundtable

Other Items: N/A

Adjournment: Meeting adjourned @ 2:00pm

Next Meeting: (Closed) April 18th @ 1pm - Admin Small Conference Room/BCRC
Upper Conference Room (video conference)

Facilitator/Minutes by: Danyal Englebrecht-Blakeslee, Recipient Rights
Specialist/Customer Service